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Practitioner's Docket No. 1176

PATENT

SMC  
10/2/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Nelson  
Application No.: 09/317,103  
Filed: 05/21/1999

Group No.: 2642  
Examiner: Agdeppa, H.

For: SYSTEM AND METHOD FOR CONTROLLING A CALL PROCESSING SYSTEM

Mailstop: Non-Fee Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

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RESPONSE TO OFFICE ACTION

OFFICIAL

Introductory Comments

This Response is for an Office Action dated July 2, 2003. The Applicants ask the Examiner to enter the amendments and consider the remarks in this Response.